

MSME Client Feedback

Event:	Misty Carden Small Wedding Reception	Event Date:	06/19/2010	Start Time:	05:00 PM
Customer:	Misty Carden	Venue:	LeRoy Country Club	Talent:	Jordan Waggoner
Email:		Phone:	309-...	Guests:	101-150

Major Sounds Music Entertainment Feedback Survey

Pre Event Service

The questions below are directed towards the service we provided before your event.

Initial Telephone Interview	Perfect
Friendliness of Contact	Perfect
Promptness of DJ	Excellent

DJ Related Questions

The questions below are directed towards the DJ that performed at your event.

Overall Quality of Service at your event.	Perfect
DJ's Overall Performance	Perfect
DJ's Appearance	Perfect
Overall Equipment Appearance	Perfect

General Performance Questions

The questions below are directed towards the DJ that performed at your event.

Music Selection	Perfect
Promptness of Request being Played	Perfect
Quality of Music (Sound)	Perfect
Volume Control	Perfect
Microphone Skills	Perfect

General Questions

Please answer the question below. We would like to know your honest thoughts.

What percentage of helpfulness were we in planning your event?	90%
How much would you attribute the success of your event to the DJ?	90%
Please rate the price you paid for service.	Excellent - Service far exceeded the price paid

Please enter comments about our service.
 My satisfaction with Major Sound's performance is hard to put into words. If it weren't for their professionalism and going above and beyond what was expected, I think I could have had a meltdown at my reception. My venue manager really dropped the ball but Major Sounds picked it up time and time again throughout the evening and kept things running smoothly. THANK YOU SOOOOO MUCH FOR YOUR OUTSTANDING SERVICE!

Referrals

How likely are you to recommend us to others?	Definately
---	------------

What was the main reason for choosing us?

When I first chose Major Sounds it was all about budget. I found the price to be very reasonable. I now don't believe in the saying "You get what you pay for" . because now I can say that sometimes you get MUCH MUCH more.

May we use your testimonial on our website?

Yes No

Your Testimonial

Editor - Please see attached sheet for comments that did not fit in this window.

May we show pictures of your event to potential clients?

Yes No

May we use pictures of your event on our website and our facebook page?

- Please do not use our photos
- Use them on the website only
- Please use them on Facebook only
- You may use them on both.

[Go Back](#)

Testimonial from Misty Albert:

My satisfaction with Major Sound's performance is hard to put into words. If it weren't for their professionalism and going above and beyond what was expected, I think I could have had a meltdown at my reception. My venue manager really dropped the ball but Major Sounds picked it up time and time again throughout the evening and kept things running smoothly. THANK YOU SO MUCH FOR YOUR OUTSTANDING SERVICE! The music quality was great. We were so undecided on our play list but the D.J. picked the perfect music to match our guests personalities and changing moods throughout the night.